

Available Wireless Residential Plans **Muscatine & Illinois City Areas**

Please Read The Following Information Carefully:

There is an installation fee of approximately **\$149.00** plus tax (\$159.43 total), depending on the nature of the installation. Installation includes all equipment and wiring necessary to connect one (1) computer. If you wish to connect more than one computer, you will have to buy routing hardware. Wireless routers are available from us at the cost of \$95.00, which includes initial configuration. If you already have a router or wish to purchase one elsewhere, you will need to bring it to us for configuration prior to being able to use it. You may also use a hub or switch to connect multiple computers. Hubs and switches do not need to be configured.

If you choose to use a wireless router from us or anywhere else, you will need a wireless card for all computers in addition to the first one. Wireless cards (either PCI or USB) may be purchased from us or anyone of your choice.

Your computer must have a 10/100 integrated Ethernet, 10/100 PCI Ethernet or a 10/100 USB Ethernet card to work on our system. Most computers have an integrated card. Your operating system must be at least WINDOWS XP, should have Service Pack 2 and at least 256MB of RAM to work properly.

Prior to your connection being completed, you must bring your computer in for a complete scan and cleaning. You must have a current and working anti-virus. If you do not have, one will be installed at the time of the scan. While you may use any anti-virus of your choice, please keep in mind that Norton and McAfee will slow your system down and may cause unpredictable problems with your internet connection.

The cost of the scan and clean will be included in the installation price, which includes the installation of an anti-virus, if you do not have one. If your computer is seriously infected with virus or spyware/malware or has a corrupt operating system, it may cost more

Once your system has been cleaned and certified, it is your responsibility to see that it remains that way. We are not responsible for any virus, spyware or malware that may infect your system. If you are downloading illegal music, software, games, game codes or cracks, your connection will be terminated. Programs used to download illegal music and similar items are not allowed on our system. This includes, but is not limited to, Lime Wire, Share Bear, Kaaza, iMesh and any other such program(s).

256K/256K* - \$45.00 Per Month – Generally for use with a single computer. Multiple computers may be connected but, depending on your use, may slow your systems down.

512K/256K* - \$50.00 Per Month – Acceptable for use with multiple computers and wired or wireless routers.

768K/256K* - \$60.00 Per Month – Acceptable for use with multiple computers and wired or wireless routers. Works well with multiple computers.

- **Connection speeds are rated as “up to” and may vary from time to time.**

Payments for the installation of the equipment and the PC scanning must be paid upon completion, before your internet service will be active.

Payment for the installation and the PC scanning can be made by cash, check, or creditcard. The monthly internet charge must either be made by auto debit from your checking account or by a monthly credit card charge.

Lucas Communication Internet Services

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Email: scott@lucascommunicationinc.com

Survey Request – High Speed Wireless Internet

Your signature on this form is for the purpose of obtaining signal information at the address you have listed below. This is not an agreement for services, nor does it obligate you to accept any services as a result of the survey. This survey is free of charge.

Print Name: _____

Street Address: _____

City and Zip: _____

Home/Cell Phone: _____ Referred by: _____

Signature: _____ Date: _____

Acceptable Use Policy For Internet Services

All traffic and communications originating at Lucas Communication Inc. Internet Services shall be for the purpose or in the support of any legal activity.

It may not be used to download, send or receive any material that is covered under any national or international copyright law and is being acquired illegally and/or without the consent of the owner. That includes but is not limited to, music, games, videos, software or any such material that has not been paid for. Services such as Kaaza, Limewire, iMesh, Bearshare, Ares and other such services that allow the downloading of free songs are not allowed on our system. The system is monitored for this type of activity.

Any person or persons found to be using these services or any similar such services will be immediately removed from the system. Further, it may not be used to receive, transmit, store or reproduce any material that is contrary to any current existing federal, state or municipal law.

Radio And Associated Equipment That Has Been Provided

The equipment that will be provided for your internet connection, is free of charge. You would be responsible for the care of the equipment and must notify your homeowners or rental insurance provider. If the equipment is damaged by lightening, flood, fire, theft or any other peril, it will be your responsibility to replace the equipment, as it was when you received it, depreciation not a consideration. The approximate value of the equipment at current cost is \$750.00. Actual replacement value will be determined at the time of loss and may be less.

Customer _____ Date _____

